**REFERENCE CHECK FORM**

**State of Indiana Contact:**

Abigail Chittenden

Senior Account Manager

Indiana Department of Administration

[Achittenden@idoa.IN.gov](mailto:Achittenden@idoa.IN.gov)

Phone: (317) 234-6906

ASA-19-114 for  
 Uniforms and Accessories for the

Indiana Department of Correction

Response Due Date on or before:

**January 08, 2019 at 3:00 PM EST**

**INSTRUCTIONS: You have been asked by the vendor listed below to provide a reference as they are responding the current solicitation with the state of Indiana. This is a standard form created by the state of Indiana and your input is very much appreciated. During this competitive process, a representative from the state of Indiana, may contact you directly for more detail. If you have any questions, please contact the state of Indiana contact listed in the box in the top left side of the form.**

**Please provide the information requested below and submit this reference check form via email to**

[**IDOAReferences@idoa.in.gov**](mailto:IDOAReferences@idoa.in.gov) **with the subject line reading:**

RFP ASA-19-114 Reference Form

**Or submit your form by mail to:**

Abigail Chittenden

IDOA Procurement Division

402 West Washington Street, Room W468

Indianapolis, IN 46204

Re: RFP ASA-19-114 Reference Form

**VENDOR NAME**

|  |
| --- |
| BLACKJACK UNIFORM |

**REFERENCE CONTACT INFORMATION**

|  |  |
| --- | --- |
| **Reference Company Name** | Indiana State Police |
| **Contact Name** | Shawn Cosgrove |
| **Contact Title** | First Sergeant |
| **Company Mailing Address** | 8500 E. 21st street |
| **Company City, State, Zip** | Indianapolis, IN 46219 |
| **Company Website Address** |  |
| **Contact Telephone Number** | 317-694-1632 |
| **Contact Fax Number** |  |
| **Contact Email** | scosgrove@isp.in.gov |
| **Industry of Company** |  |

QUESTIONS: Please provide a response to each of the questions listed below regarding the vendor listed above.

1. If you decline to provide a reference, please indicate that below and provide any comments you would be willing to share regarding the reason.

|  |
| --- |
|  |

1. Does the vendor currently provide your company with Uniforms and Accessories?

|  |
| --- |
| Not Uniforms, but accessories |

1. How long did you/have you and/or members of your team worked with the vendor? Please provide the specific dates of service.

|  |
| --- |
| I have worked with them since October 2016 |

1. What was the vendor's turnover rate? If high or medium, what were the causes?

|  |
| --- |
| I am not certain why type of turnover rate you are talking about. |

1. With what type of internal and external stakeholders did the vendor have to communicate with?

|  |
| --- |
| The vendor mainly communicated with myself. |

1. Has the vendor been cited for any financial audit issues? If you are able to, please describe the issue briefly, and any corrective actions required. Did the vendor ultimately address the issue(s) in a satisfactory manner?

|  |
| --- |
| Not to my knowledge |

1. Has the vendor been subject to any requests for corrective action to cure performance issues? If you are able to, please describe the issue briefly, and any corrective actions required. Did the vendor ultimately address the issue(s) in a satisfactory manner?

|  |
| --- |
| There have been a few times that the wrong items were shipped to us. The vendor rectified the situation immediately and to our satisfaction. |

1. Would you rate your experience with the quality of services/work provided by vendor as poor, satisfactory, or superior? Please elaborate on why you are giving the vendor this rating.

|  |
| --- |
| Satisfactory. There have been a few times that items were needed in a time sensitive manner, and vendor worked tirelessly to get us the equipment that was needed. They are also good to work with. |

1. Would you rate the vendor's knowledge of your business as poor, satisfactory, or superior? Please elaborate on why you are giving the vendor this rating.

|  |
| --- |
| Superior: They are very knowledgeable on the items on our QPA and have recommended other items that might be useful for us. |

1. Would you rate the overall quality of the vendor’s staff as poor, satisfactory, or superior? Please elaborate on why you are giving the vendor this rating.

|  |
| --- |
| Superior. There are only 2 staff members as far as I know. They are both easy to work with and are helpful. |

1. Would you describe the quality of the vendor’s engagement and communication with stakeholders (internal and external) throughout the project as poor, satisfactory, or superior? Please elaborate on why you are giving the vendor this rating.

|  |
| --- |
| Superior: They can be contacted by phone or e-mail. They always answer or return messages in a prompt manner. |

1. Would you rate the vendor’s ability to provide appropriate staff and resources for the project, as needed, at all times as poor, satisfactory, or superior? Please elaborate on why you are giving the vendor this rating.

|  |
| --- |
| Superior: There were times we needed equipment in a mission critical time frame, they always got us what we needed in the time frame that we needed it. |

1. Would you rate the vendor's performance regarding cost and/or schedule overruns on the project as poor, satisfactory, or superior? Please elaborate on why you are giving the vendor this rating.

|  |
| --- |
| Satisfactory: The prices are spelled out on the QPA and are a set price. |

1. Are there any other topics you believe Indiana should consider during its reference evaluation or comments you would like to share?

|  |
| --- |
| N/A |

1. Would your overall rating of the vendor be poor, satisfactory, or superior?

|  |
| --- |
| Superior. |